



Information in advance for your bike tour

Soon it will be time for your cycle dreams to come true! On the following pages we would like to provide you with some useful information in advance. We already wish you lots of fun with your upcoming bike tour.

GENERAL INFORMATION

This letter provides general information about your booked bike tour. Your travel documents (one package per room) will be stored at the start hotel. Please ask for it at the hotel reception.

Please note: Any applicable spa and local taxes or tourist taxes are not included in the tour price and must be paid in cash at the hotel.

If you arrive after 7 p.m., please give the hotel a short call, so they are informed!

If you have booked half board and the restaurant is not directly at your accommodation, we have reserved a table for you in a restaurant nearby. You will find the voucher with time details in your travel documents.

PERSONAL WELCOME AND BIKE HANDOVER

The bike handover and your personal welcome meeting take place at 19:00 on the day of arrival directly at your booked hotel. The day of arrival is the night before the first day of cycling, additional nights are not included.

Please refer to the travel documents in your arrival hotel for any changes.

If you are unable to be present at the specified time or generally do not wish to be greeted, please let us know by telephone before arrival.

ARRIVAL HOTEL

Courtyard by Marriott Hotel Brüssel Evere

Avenue des Olympiades 6
1140 Brüssel
www.marriott.com/de/hotels/brucy-courtyard-brussels/ov
+32 2 337 0808



De Fierlant

Rue de Fierlant 67
1190 Brussels
www.hoteldefierlant.be/
+32 2 538 60 70



NH Brussels Grand Place Arenberg

Rue d'Assaut 15
1000 Brussels
www.nh-hotels.com
+32 2 501 16 16



Martin's Brussels

Boulevard Charlemagne 80
1000 Brussels
www.martinshotels.com
+32 2 230 85 55



Hotel Marivaux

Boulevard Adolphe Max 98
1000 Brussels
www.hotelmarivaux.be
+32 2 227 03 00



ARRIVAL BY CAR AND PARKING

Courtyard by Marriott Hotel Brüssel Evere: Private parking spaces are available at the property (reservation is not required) and cost €25 per day. Hourly: €2.50 Weekly: €175.00 Parking is €12.50 daily for guests staying overnight on weekends. Parking is located at 135 Avenue des Anciens Combattants.

De Fierlant: The hotel does not have private parking. You can park on the street around the hotel. On the streets, payment is required Monday to Saturday between 09:00 and 18:00. If you prefer a closed/covered parking, you can walk to Q-Park - Rue de France 40, 1060 Brussels, which is 20 minutes on foot.

NH Brussels Grand Place Arenberg: Private parking is available at the property (reservation is not possible) at a cost of €24 per day.

Martin's Brussels: Public parking is available at the property (reservation is required) at a cost of €19 per day.

Hotel Marivaux: The hotel has private parking with limited spaces (reservation required). Public parking is available within proximity to the hotel.

ARRIVAL BY TRAIN

Brussels-South station ("Bruxelles-Midi" in French, Brussel-Zuid in Dutch) is the Belgian hub for international rail traffic. You can reach Brussels from Amsterdam with the NS InterCity and Eurostar, Cologne with the Eurostar and ICE or from Vienna comfortably with the ÖBB Nightjet) and from Berlin with the European Sleeper

Courtyard by Marriott Hotel Brüssel Evere: Nearby public transport includes Evere Train Station at 500 m, Bordet Train Station at 1.1 km, and Gribaumont and Tomberg Metro Stations, both at 3.9 km.

De Fierlant: The hotel is well connected by public transport, with nearby metro and train stations, such as the Albert metro station 1.2 km away, the Parvis de Saint-Gilles metro station 1.3 km away, the Brussels South train station 1.4 km away, and the Forest Est train station 2.3 km away.

NH Brussels Grand Place Arenberg: The Brussels Central Station is only 350 m away, and the metro stations De Brouckère and Metro Gare Centrale are both 400 m away, while the De Brouckère train station is 550 m away.

Martin's Brussels: The hotel is well connected by public transport, with nearby stations such as Schuman metro station 550 m away, Schuman train station 500 m away, Maelbeek metro station 550 m away, and Brussels-Luxembourg train station 1.1 km away.

Hotel Marivaux: The hotel is well connected to public transport, with several nearby stations, such as Rogier metro station 450 m away, Rogier train station 250 m away, De Brouckère train station 300 m away, and Yser metro station 650 m away.

ARRIVAL BY PLANE

The largest airport near Brussels is Brussels Airport (BRU). It is located around 16 km from Brussels city center.

TRAVEL DOCUMENTS

We have left your personal travel document package for you at the reception of your starting hotel. If you have booked bikes, they will be waiting for you at the start hotel. (Please ask at reception).

Each package contains:

- Latest hotel list (valid as voucher for your hotels)
- Maps with route description
- Vouchers, tickets for additional services (if included or booked)
- Luggage tags

RETURN TRANSFER

Pedalo offers a daily transfer by bike bus from Bruges to Brussels. The price for the transfer is € 85,- plus € 39,- for your own bike. (Bringing your own bike is only possible with a booked transfer).

Reservation required at the time of booking!

Departure daily at 10 am from your booked hotel. Your own bikes are also transported. We will inform you of any changes in good time via the hotel reception!

LUGGAGE TAGS

You will receive **luggage tags** for your suitcases at **your start hotel**. Please fill in the luggage tags and label each piece of luggage with a tag. Your booking name should already be pre-printed in the right-hand field. In the left-hand field, please enter the **total number of items of luggage** to be transported under this name. In the following-mentioned sample, the guests 'Mustermann' (10 people) have 12 pieces of luggage. If the number of pieces of luggage changes during the tour, please update this on **all** luggage tags.



LUGGAGE TRANSFER

On our tours you travel by bike and we transport your luggage from hotel to hotel. Please note the following to ensure that everything runs smoothly:

- You will receive Pedalo luggage tags with your travel documents at your start hotel. Your **booking name** is already printed on these. All you have to do is enter **the total number of pieces of luggage** to be transported under **your booking name**.
- A suitcase may not scale more than 20 kg. It is better to pack an additional bag. (Open bags, glass bottles or similar items cannot be transported).
- Please deposit your luggage at the reception of your accommodation each morning by **9 a.m.** at the lastest.
- You will receive your luggage at the next hotel by 6 p.m. at the lastest. In case your luggage does not arrive in time, you will be informed by the hotel reception.

If your luggage is lost or damaged, we are only liable if this was caused by us and is reported to us immediately after it occurs, but even then only up to a maximum of € 200,- per person. We do not accept any liability:

- for items such as laptops, tablets, etc., valuables of any kind that are not usually carried in luggage
- for means of payment of any kind
- for visual damage
- for damage to handles and wheels
- for damage to items of luggage whose total weight exceeds 20 kg

Note: Please hand out your room key to the reception at check-out and make sure that you have not forgotten your bike key in your luggage! Luggage transport ends on your last cycling stage at the booked hotel.

HOTEL LIST

On your hotel list you will find the booked accommodations, type of room and services (like breakfast, dinner,...). It is your voucher for the hotels.

CLOTHING

We recommend, not to wear clothing with tight seams and buttons. It is also recommended to wear special padded cycling shorts as well as a cycle helmet.

If you need a helmet, this have to be booked through your tour operator at least one week before arrival (rental helmet € 19,- / purchase helmet € 49,-).

On hot days, it is advisable to wear hat, sun cream and sunglasses. Don't forget your swimsuit for any swimming opportunities along the route!

TIP: You should also always carry rainwear and spare clothing in your saddlebags.

BIKES

A bicycle of prime quality is most important for a successful cycling holiday. Therefore we use solid quality for all components and in the production, on basis of proven and tested quality. That way we are able to guarantee best comfort and safeness on roads and bike paths.

- Our bikes are branded touring bikes, smooth-running, equipped with 21-speed derailleur gears and freewheel. On request, we can also provide 7-speed unisex bikes with hub gears, coaster brake and 2 V-brakes.
- Our electric bikes are pedelecs with a pedal-assisted electric motor up to 25 km/h. They are 28-inch bikes (unisex) with 8-speed hub gears incl. LCD display, bike computer and power consumption display.
- Our premium bike is a sporty 27-speed with freewheel and crossbar. Equipped with hydraulic Magura HS 11 brakes and Shimano Deore XT gears, as well as a high-quality Suntour suspension fork.
- All bikes are equipped with a comfort gel saddle (with a seat post diameter of 27,2 mm).

Please note that GPS device is not part of the standard equipment of our bikes.

Of course, the complete equipment also includes suitable accessories - optimally matched to our bikes and particularly robust and solid, only from well-known quality manufacturers:

- Saddle bag (water-repellent)
- Handlebar bag (water-repellent)
- Tool/repair kit (with spare inner tube) for small independent repairs, for larger breakdowns please contact the service hotline or the office hotline directly
- Air pump
- Combination lock

You can leave the rental bikes in the last hotel at a place provided by the hotel management.