



Information in advance for your bike tour

Soon it will be time for your cycle dreams to come true! On the following pages we would like to provide you with some useful information in advance. We already wish you lots of fun with your upcoming bike tour.

GENERAL INFORMATION

This letter provides general information about your booked bike tour. Your travel documents (one package per room) will be stored at the start hotel. Please ask for it at the hotel reception.

Please note: Any applicable spa and local taxes or tourist taxes are not included in the tour price and must be paid in cash at the hotel.

If you arrive after 6 p.m., please give the hotel a short call, so they are informed!

If you have booked half board and the restaurant is not directly at your accommodation, we have reserved a table for you in a restaurant nearby. You will find the voucher with time details in your travel documents.

PERSONAL GREETING

The bike handover and your personal welcome meeting take place at 19:00 on the day of arrival directly at your booked hotel. The day of arrival is the night before the first day of cycling, additional nights are not included.

Please refer to the travel documents in your arrival hotel for any changes.

If you are unable to be present at the specified time or generally do not wish to be greeted, please let us know by telephone before arrival.

ARRIVAL HOTEL

Hotel Courtyard Wien Prater/Messe

Trabrennstraße 4

1020 Wien

www.marriott.com/en-us/hotels/viefg-courtyard-vienna-p

+43 1 72730



ARCOTEL Kaiserwasser Wien

Wagrainer Straße 8

1220 Wien

www.kaiserwasser.arcotel.com/de/

+43 1 224240



Roomz Vienna Prater

Rotschildplatz 2

1020 Wien

www.roomz-hotels.com

+43 1 3615540



NH Danube City

Wagrainer Str. 21

1220 Wien

www.nh-hotels.com/en/hotel/nh-danube-city?utm_campaign

+43 12 67 59 72



Schani Hotel UNO City

Wagrainer Str. 16

1220 Wien

www.schanihotels.com/hotels/hotel-schani-uno-city

+43 1 95507151220



MAXX by Steigenberger Vienna

Margaretengürtel 142
1050 Wien

www.hrewards.com/de

+43 1 36163900



Simm's Hotel

Simmeringer Hauptstraße 55-57
1110 Wien

www.simmshotel.at

+43 1 74344110



Hotel Bellevue

Althanstraße 5
1090 Wien

www.bellevuehotel.at

+43 664 5289960



ARRIVAL BY CAR AND PARKING

Hotel Courtyard Wien Prater/Messe: Parking spaces on the hotel premises for a fee of €33.50 per day, €3.60 per hour and per car. Additional parking information: Garage height clearance 2 meters 20 centimeters.

ARCOTEL Kaiserwasser Wien: The hotel has its own parking garage with 121 parking spaces, including 4 E-charging stations. The daily fee is EUR 30.00 per parking space. EUR 4.00 are charged per hour.

Roomz Vienna Prater: The hotel garage is located directly at the hotel for a fee of €23.00 per day for the duration of your stay. For the duration of your cycling trip, you can park in the nearby Prater/Ausstellungsstraße parking garage for a fee of €19.90 per day. More information can be found at <https://www.bestinparking.com/de/at/garage/garage-prater-ausstellungsstrasse>.

NH Danube City: The hotel has public parking spaces available at the property (reservation is not possible) and they cost €47 per day.

Schani Hotel UNO City: Private parking spaces are available at the property (reservation is not possible) and cost €28 per day.

MAXX by Steigenberger Vienna: Private parking spaces are available at the property (reservation is not required) and cost €26 per day.

Simm's Hotel: Public parking is available at the property (reservation is not possible) and costs €18 per day.

Hotel Bellevue: Private parking spaces are available at the property (reservation is required) and cost €25 per day.

ARRIVAL BY TRAIN

Hotel Courtyard Wien Prater/Messe: The hotel is well connected to public transport, with the Krieau subway station just 250 m away, the Rotunde train station 650 m, the Stadion subway station 750 m, and the Stadion train station 1.1 km away.

ARCOTEL Kaiserwasser Wien: The hotel is located directly at the "Kaisermühlen / VIC" subway station and the Vienna Airport Lines bus stop. Stephansplatz is just 7 minutes away by subway, and Messe Wien and the Prater are also only a few minutes by subway.

Roomz Vienna Prater: From the Hauptbahnhof, take the U-Bahn line U1 towards Leopoldau to the "Praterstern" station, which is about 350 m from the hotel. From the Westbahnhof, take the U-Bahn line U3 towards Simmering to the "Stephansplatz" station, then transfer to the U1 line towards Leopoldau and get off at "Praterstern." The hotel is about a 5-minute walk away. The Wiener Hauptbahnhof is 9.2 km from the hotel, which is about 17 minutes by taxi, with an estimated fare of €18 (one-way).

NH Danube City: Public transport is easily accessible: the Alte Donau U-Bahn station is only 600 m away, the Kaisermühlen-Vienna International Centre U-Bahn station is 500 m away, the Rosenschau train station is 550 m away, and the Donau-City train station is 1.3 km away.

Schani Hotel UNO City: Nearby public transport includes Kaisermühlen-Vienna International Centre Metro Station at 400 m, Alte Donau Metro Station at 550 m, Rosenschau Train Station at 900 m, and Donau-City Train Station at 1.3 km.

MAXX by Steigenberger Vienna: Nearby public transport includes Margaretengürtel Metro Station at 150 m, Gumpendorfer Straße Metro Station at 750 m, Wien Westbahnhof Train Station at 1.4 km, and Matzleinsdorfer Platz Train Station at 1.5 km.

Simm's Hotel: Nearby public transport includes Zippererstraße Metro Station at 200 m, Wien Geiselbergstraße Train Station at 700 m, Enkplatz Metro Station at 600 m, and Wien Haidestraße Train Station at 1.4 km.

Hotel Bellevue: Nearby public transport includes Wien Franz-Josefs-Bahnhof Train Station at 250 m, Friedensbrücke Metro Station at 500 m, Roßauer Lände Metro Station at 900 m, and Wien Spittelau Train Station at 1.3 km.

TRAVEL DOCUMENTS

We have left your personal travel document package for you at the reception of your starting hotel.

Each package contains:

- Latest hotel list (valid as voucher for your hotels)
- Maps with route description
- Vouchers, tickets for additional services (if included or booked)
- Luggage tags

RETURN TRANSFER FROM BUDAPEST TO VIENNA

We travel to Vienna every Friday, Saturday and Sunday in **season 1 and 2**

In **season 3**, we offer the transfer every day. The departure time is approx. 15:00 directly from your hotel, travel time approx. 3.5 hours; your own bikes are also transported; we will inform you of any changes to the departure time in good time via the hotel reception.

Reservation required at the time of booking! At least 2 weeks before arrival.

There are also very good train connections from Budapest to Vienna. Please note, however, that not all trains carry bicycles.

LUGGAGE TAGS

You will receive **luggage tags** for your suitcases at **your start hotel**. Please fill in the luggage tags and label each piece of luggage with a tag. Your booking name should already be pre-printed in the right-hand field. In the left-hand field, please enter the **total number of items of luggage** to be transported under this name. In the following-mentioned sample, the guests 'Mustermann' (10 people) have 12 pieces of luggage. If the number of pieces of luggage changes during the tour, please update this on **all** luggage tags.



LUGGAGE TRANSFER

On our tours you travel by bike and we transport your luggage from hotel to hotel. Please note the following to ensure that everything runs smoothly:

- You will receive Pedalo luggage tags with your travel documents at your start hotel. Your **booking name** is already printed on these. All you have to do is enter **the total number of pieces of luggage** to be transported under **your booking name**.
- A suitcase may not scale more than 20 kg. It is better to pack an additional bag. (Open bags, glass bottles

or similar items cannot be transported).

- Please deposit your luggage at the reception of your accommodation each morning by **9 a.m.** at the latest.
- You will receive your luggage at the next hotel by 6 p.m. at the latest. In case your luggage does not arrive in time, you will be informed by the hotel reception.

If your luggage is lost or damaged, we are only liable if this was caused by us and is reported to us immediately after it occurs, but even then only up to a maximum of € 200,- per person. We do not accept any liability:

- for items such as laptops, tablets, etc., valuables of any kind that are not usually carried in luggage
- for means of payment of any kind
- for visual damage
- for damage to handles and wheels
- for damage to items of luggage whose total weight exceeds 20 kg

Note: Please hand out your room key to the reception at check-out and make sure that you have not forgotten your bike key in your luggage! Luggage transport ends on your last cycling stage at the booked hotel.

HOTEL LIST

On your hotel list you will find the booked accommodations, type of room and services (like breakfast, dinner,...). It is your voucher for the hotels.

CLOTHING

We recommend, not to wear clothing with tight seams and buttons. It is also recommended to wear special padded cycling shorts as well as a cycle helmet.

If you need a helmet, this has to be booked through your tour operator at least one week before arrival (rental helmet € 19,- / purchase helmet € 49,-).

On hot days, it is advisable to wear hat, sun cream and sunglasses. Don't forget your swimsuit for any swimming opportunities along the route!

TIP: You should also always carry rainwear and spare clothing in your saddlebags.

BIKES

A bicycle of prime quality is most important for a successful cycling holiday. Therefore we use solid quality for all components and in the production, on basis of proven and tested quality. That way we are able to guarantee best comfort and safety on roads and bike paths.

- Our bikes are branded touring bikes, smooth-running, equipped with 21-speed derailleur gears and

freewheel. On request, we can also provide 7-speed unisex bikes with hub gears, coaster brake and 2 V-brakes.

- Our electric bikes are pedelecs with a pedal-assisted electric motor up to 25 km/h. They are 28-inch bikes (unisex) with 8-speed hub gears incl. LCD display, bike computer and power consumption display.
- Our premium bike is a sporty 27-speed with freewheel and crossbar. Equipped with hydraulic Magura HS 11 brakes and Shimano Deore XT gears, as well as a high-quality Suntour suspension fork.
- All bikes are equipped with a comfort gel saddle (with a seat post diameter of 27,2 mm).

Please note that GPS device is not part of the standard equipment of our bikes.

Of course, the complete equipment also includes suitable accessories - optimally matched to our bikes and particularly robust and solid, only from well-known quality manufacturers:

- Saddle bag (water-repellent)
- Handlebar bag (water-repellent)
- Tool/repair kit (with spare inner tube) for small independent repairs, for larger breakdowns please contact the service hotline or the office hotline directly
- Air pump
- Combination lock

You can leave the rental bikes in the last hotel at a place provided by the hotel management.